Introducing Project-W: A self-hostable platform for OpenAI's Whisper

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TLDR: What is Project-W?

- Platform for creating transcripts of audio files (speech-to-text) with OpenAIs whisper model (or different models in the future)
- Highest privacy standards
  - Self-hostable, on-premise
  - Suitable for sensitive data
  - GDPR compliance
- Easy to use for the end user
  - Just visit a website, user doesn't need to install anything
  - Simple workflow: Sign in and upload your file
  - Yet still adaptable to more complex use cases by directly interacting with the documented API with own script/client

Why not just use OpenAIs own service?

- Some research fields deal with sensitive data that cannot be shared with third parties
- i.e. recordings containing private interviews or medical information
- Uploading these audio files to e.g. OpenAIs servers would, for example, violate data protection requirements

Why a server-client architecture?

- The alternative would be to run whisper locally on every users machine
- Viable, there are many great graphical programs for whisper out there that run purely locally
- However you might encounter some problems with that approach:
  - High hardware requirements (GPUs), especially for larger models and longer audio recordings
  - Difficult installation: CUDA driver, download of models, ...
  - Installation on a fleet of machines across many operating systems. What about smartpones, iPads, ...?
  - Possibly still more difficult to use: Many programs tend to be a bit more technical

-> A website that every user can just visit from any device with a deployment of runners on proper GPU-backed hardware might be the better approach.

User flow (alpha software, subject to change)

1. Login (or Signup) (Fig. 2)
2. Create a new job (Fig. 3)
3. Fill in details and select audio file, submit job (Fig. 4)
4. Wait for job to complete (Fig. 5)
5. Download transcript as a text file (Fig. 6)

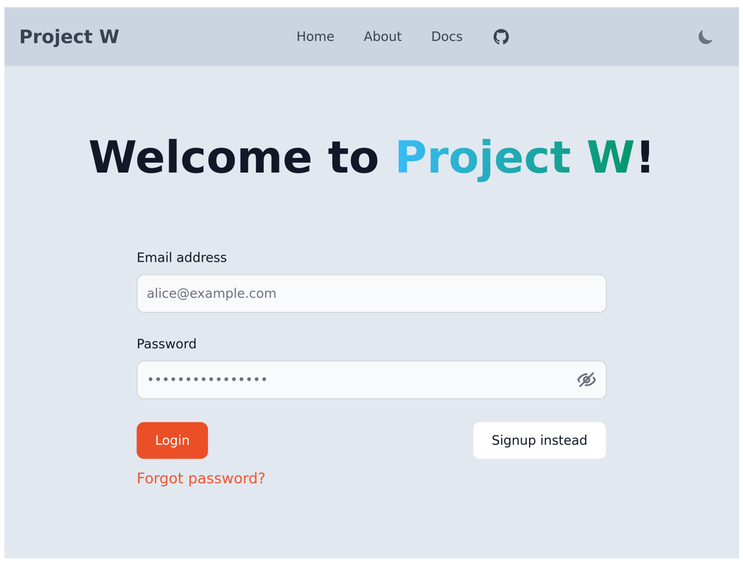

Figure 2. Login mask

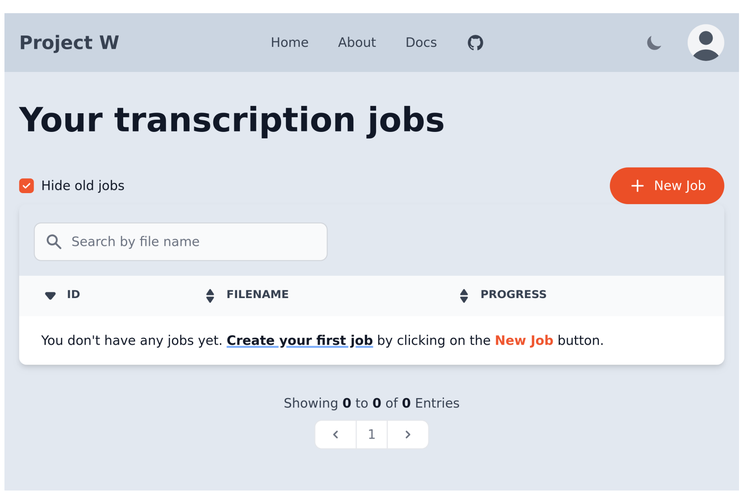

Figure 3. Main screen without any submitted jobs

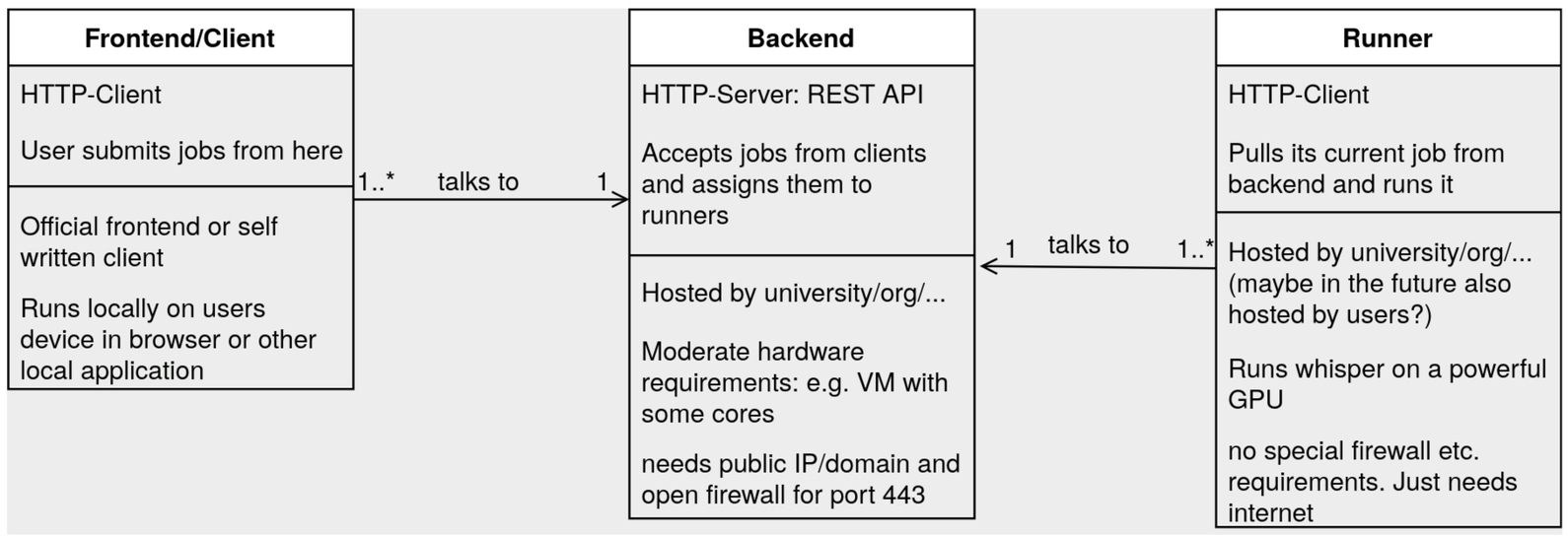

Figure 1. The overall architecture of Project-W

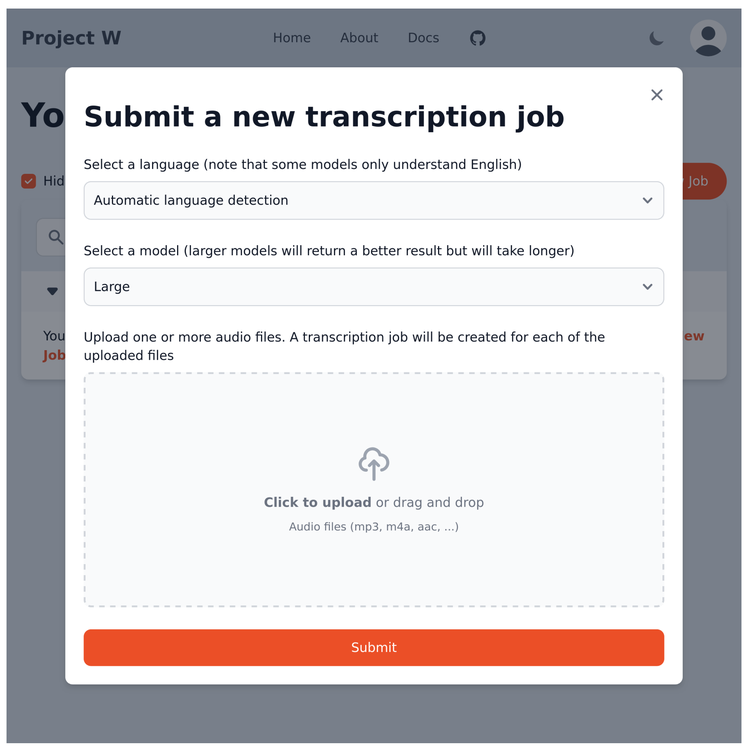

Figure 4. Job submission mask

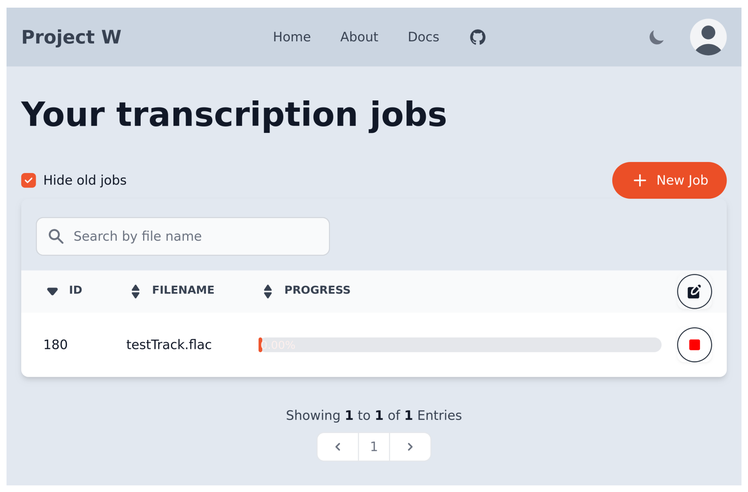

Figure 5. Main screen with one job listed that is currently running

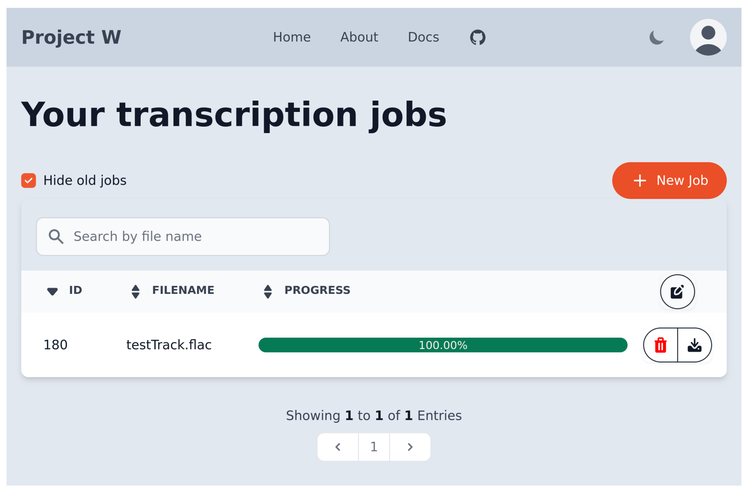

Figure 6. Main screen with one job listed that has finished

Give it a try!

(a) `https://project-w.urz.uni-heidelberg.de`

(b) `https://limesurvey.urz.uni-heidelberg.de/index.php/461259`

(c) `https://github.com/JulianFP/project-W`

Figure 7. Links to our current test instance, a feedback survey for the project and the main Github repository

Architecture

Project-W consists of three components (Fig. 1):

- Clients
  - Served to the user's browser over a simple webserver (e.g. nginx)
  - Runs entirely in the browser after that (no nodejs or similar required on the server, just static files)
  - Communicates with the Backend over its REST-API
- Backend
  - REST-API with database and application state
  - HTTP-server, accessible over internet/intranet
  - Manages jobs, runners and authenticates users
  - Users submit their jobs to the Backend, backend then assigns them to runners
- Runners
  - Communicate over HTTP with the Backend as well
  - They download the jobs that the backend assigned to them and execute them
  - Runners execute whisper and do the actual compute
  - HTTP-client only, can stay behind firewall and don't need to be accessible
  - Recommended to have multiple of them (each can only process one job at a time) running on GPU-servers

Technology stack

- Backend (after rewrite)
  - FastAPI web-framework in Python
  - Asynchronous using asyncio
  - PostgreSQL as a central database
  - Redis for caching and keeping the application state (i.e. information about runner)
  - Connects to SMTP server to send emails to users (account confirmation, notifications)
  - Deployable as a docker container using docker compose
  - Kubernetes helm chart planned
  - Configurable over YAML config file
- Client
  - Svelte JS-framework in Typescript
  - Compiles to HTML, CSS and JS files that can be served by any web server as static files
  - Svelte-spa-router for hash-based routing
  - flowbite-svelte and tailwindcss for UI components and styling
- Runner
  - Written in Python with asyncio
  - Executes Whisper transcription
  - Deployable as a docker container, preferable on multiple GPU machines

Hosting requirements

- Backend
  - Low hardware requirment, e.g. VM with some cores
  - Accessible over intranet/internet, open on ports 80/443
  - Domain that points to its IP, some way to get a valid SSL certificate for that domain
- Runners
  - Need to be able to access backend as clients, but no ports need to be opened
  - At least two runners running on GPUs are recommended (although CPU is also possible)

Planned future work

- The backend is currently being rewritten from the ground up
  - Switch from Flask to FastAPI framework
  - Multiple authentication backends with LDAP and OIDC
  - Separate application state from web server into Redis
  - Everything is now asynchronous
  - More efficient, better performance, better code quality
  - Kubernetes for High-availability
- More features
  - Speaker diarization (so that the transcript contains information about who talked when)
  - More advanced transcription settings (temperature, prompt, timestamps, customizable output format)
  - Translation abilities
  - Permission and tag system for who can access which runners,
- Await results of current evaluation and implement feedback
- Stabilize project, get out of alpha stage